

## QUALITY / SAFETY / ENVIRONMENT

### POLICY

The international economic climate compels us to be an essential reference for our clients, recognized for our expertise, continuous improvement in the quality of our services, and satisfaction of the requirements of our clients and other relevant interested parties, while complying with applicable legal and regulatory requirements. These strengths can only be achieved through the implementation of an Integrated QSE Management System (Quality, Safety, Environment), which is primarily based on :

- The satisfaction of our clients and other relevant interested parties ;
- Continuous improvement of the quality of our services ;
- Development of our competencies ;
- Development of our commercial activities, in terms of order books, turnover, and business prospecting ;
- Controlled and effective financial management ;
- Environmental protection ;
- Occupational health and safety (OHS) for our workers, visitors, and any other workers under our control, while preventing personal harm and health issues ;
- Continuous improvement in the efficiency of our processes and QSE Integrated Management System ;
- Compliance with our environmental and OHS obligations.

To sustain our QSE approach, we commit to :

- Ensuring the effective and efficient implementation of our processes ;
- Continuously improving the performance of our QSE Integrated Management System ;
- Leading periodic management reviews ;
- Ensuring the consultation and participation of our workers ;
- Providing all personnel with the necessary resources to achieve QSE objectives.

The success of this QSE approach is, therefore, everyone's responsibility.

General Manager  
Chiheb MEGHIRBI

