

ENTRAC QHSE Policy

Our stakeholders, especially our personnel, are at the heart of our concerns. Listening to them, meeting their expectations, improving our processes by involving them in improvement initiatives, have regularly been the main assets that have enabled us to establish a distinguished position in the international market.

We operate in the oil and gas sector across all of our operational activities and organizational entities, and endorse initiatives aimed at enhancing economic, social, and environmental performance, with sustainability always positioned as a major strategic driver of progress and improvement.

Our QHSE Policy mainly aims to:

- Enhance customer satisfaction by ensuring the technical compliance of our delivered products, delivering high-quality products at competitive prices, meeting deadlines, promptly addressing customer claims, ensuring availability, and proactively listening to our customers to foster their fidelity and expand our partnerships,
- Conquer new markets,
- Strengthen our partnerships,
- Achieve growth while maintaining cost control to improve profitability,
- Develop competencies,
- Improve continuously our QHSE management system.

To achieve these, we are committed to:

- Provide all the necessary resources to develop and improve our QHSE system,
- Integrate the capitalization of our know-how and continuous improvement as permanent company objectives and generalized evaluation criteria for all staff,
- Ensure compliance with stakeholders, legal and regulatory requirements, by adopting a process and risk-based approach,
- Conduct periodic reviews of our integrated management system to maintain its effectiveness and relevance,
- Identify and assess potential risks associated with our activities and implement necessary protection measures,
- Involve and encourage employee participation in all matters related to health and safety to ensure our total commitment to a healthy and safe workplace,
- Minimize pollution by managing and monitoring activities that may have an impact on the environment, both internally and externally,

This policy embodies the core values and principles of our company, outlining the expected standards of conduct for all personnel who work with, for, or on behalf of the organization. It serves as the foundation of our reliability, reputation, and social image.

We require all personnel to fully comply with our integrated management system in order to ensure the performance and sustainability of our company.

Tunis, 24/04/2023

General-Manager
Chiheb Meghirbi

